

Successful Deployments

Campus Solutions

Parcel Locker

The Challenge

The popular apartment complex was having an issue with so many packages being delivered for residents that the normal offices were being over run and causing an unsightly cluster of boxes creating an eye sore in the front offices. Additionally, some residents even had to pick up their packages directly at the post office due to lack of space. Causing increased frustration and headaches for the community and residents.



The solution not only organized their often-cluttered mailroom but also provided increased security for their deliveries.

The Result

The complex was overjoyed to have a comprehensive and modern solution that not only organized the often-cluttered mail room, but also provided increase security for their deliveries and allowed them to pick up their packages in one location rather than having to go all the way to the post office for deliveries. Delivery drivers also enjoyed the convenience of having everything in one location rather than having to hunt down individual units or addresses.

Tyler's Ridge

A multiple family home complex consisting of apartments and condos in the state of North Carolina. Tyler's Ridge would often deal with cluttered and overflowing offices when the packages ordered by residents were delivered.

The Solution

Meridian developed the Smart Parcel Locker that allowed packages to be dropped off at the office but kept in a sleek and organized way. When a package is placed in the locker the resident is sent an automatic text notification with a personalized code increasing safety and security of their packages. Additionally, Meridian's Parcel Lockers come with automatic reminders for packages not picked up with in a specific time frame as well as remote management that allows the office staff to see which packages may have been forgotten and when residents picked up their packages.



Learn More:

[Watch Video](#)



Bill Payment Kiosk

The Challenge

Florida International University is committed to high-quality teaching, state-of-the-art research and creative activity, and collaborative engagement with local and global communities. With a student population of 54,000, FIU is the 10th largest public university in the United States. In order to serve its students better, FIU needed a way to make tuition, housing and bill payment more convenient for its diverse student population.

The Solution

FIU teamed with Meridian to develop a self-service solution to expedite the payment process for students. Meridian leveraged its proprietary transactional software and G6 Plus kiosk unit to create a self-pay service for FIU students. The G6 Plus is a secure, versatile kiosk designed for robust 24-7 unattended operation. Meridian's transactional software is integrated with university accounting and allows students to look up account balances and make cash and check payments on their tuition, meal plans and housing accounts.



Florida International University

In order to better serve its students, FIU needed a way to make tuition, housing and bill payment more convenient for its diverse student population. FIU teamed with Meridian to develop a self-service solution to expedite the payment process.



The ADA compliant solution includes a check scanning and escrow device, bill acceptor with bunch note feeder, touchscreen navigation, thermal receipt printer and a camera for added security and analytics.

The Result

The first self-pay kiosk was installed at FIU in March 2016, with additional kiosks installed in October 2016. During the first year, over 3,000 transactions have been completed resulting in over \$4 million in total transaction value. Of these transactions, 55% were cash and 45% were check, money order or cashier's checks.



Frisco Public Library

Library Locker

The Challenge

The Public Library in Frisco, Texas wanted to offer patrons a convenient way to pick up and return borrowed items from the library. Looking for a modern and innovative solution that could fit into the schedules of their busy patrons while they were out running errands to help increase convenience and library use. The Frisco Library reached out to Meridian to develop a solution for contactless pick-up and drop-off even if the physical library was not open.

A public library in Frisco, Texas was looking to offer their patrons in a user-friendly and modern way to match the innovative nature of the library.

The Solution

Meridian developed a Library Locker the Frisco's CONNECTION space, at their Stonebriar Centre. Connecting to the existing library system, patrons were given the option of locker pick up during online checkout.

The library support staff member places the item into the locker and an automatic notification is sent letting the patron know that their item is ready for pick up. And when it is time to return the item, the patron simply follows the on-screen instructions that walk them through the return process.

The Locker automatically updates and indicates the return. Then the library support staff are then able to collect the items and return them back into circulation for the next patron to check-out from the library.



The Result

The Library Lockers that Meridian created were a convenient solution during the Frisco Public Library's big move. In order to move all 250,000 items such as books, movies, and furniture the physical library building had to close and would not reopen until February 4, 2023. However, during the almost two-month time period, the Library Locker offered a way to extend services to patrons who would have been left wanting during the move. Even after other locations such as City Hall were no longer accepting library returns the Library Locker was an effective solution. The library extended all rentals until the physical reopening, however, the locker allowed early returns, saving the library money from unreturned and forgotten items which would have been a significant loss had it not been for Meridian's Library Locker.

Learn More:

[Library Connection](#)

[Moving Library](#)

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