

Atlas Drive Thru

Successful Atlas Deployments





Atlas

The Challenge

NEXTEP SYSTEMS, an industry leader in order management solutions, was founded to meet the emerging demand for self-order technology. Their single-platform, cloud-based architecture delivers scalable food service technology to multiple industries, including fast casual, quick service, managed food service, airport concessions and grocery. NEXTEP SYSTEMS needed an OEM partner to provide a reliable outdoor solution to meet the requirements of their comprehensive software platform.



The Result

NEXTEP SOLUTIONS and Meridian installed the Atlas in over 100 Subway locations throughout the U.S. The drive thru ordering solution enables employees to reallocate the time previously spent on taking orders and provides customers more efficient and accurate service, leading to greater ROI.

NEXTEP Drive Thru

In order to better serve their customers, NEXTEP SYSTEMS needed an OEM partner to provide a reliable outdoor solution to meet the requirements of their order

“ The solution engages and extends service to customers with self-ordering options.

The Solution

In 2010 NEXTEP SOLUTIONS partnered with Meridian to leverage the company's experience in [outdoor solutions](#). Meridian and NEXTEP SOLUTIONS worked together to install NEXTEP SOLUTIONS' self-ordering technology on Meridian's flagship drive thru kiosk, the [Atlas Outdoor Kiosk](#). The Atlas engages and extends service to customers with self-ordering options. The classic design provides an accessible, durable and reliable solution.



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The Challenge

Innovapost, the Information Technology Shared Services provider for the Canada Post Group of Companies, provides business solution services to Canada Post, Purolator and SCI Group. Innovapost works to solve complex problems and bring innovative solutions to the Canada Post Group of Companies through optimized application design, development and testing. Like many businesses today, Canada Post needed a way to efficiently operate both online and physical stores to meet the increasing demand of customers and improve services used by millions of Canadians each year.



The Solution

Tasked with developing a business solution for Canada Post, Innovapost partnered with Meridian to implement Meridian's flagship drive-thru kiosk, the [Atlas Outdoor Kiosk](#). The Atlas engages and extends service to customers with self-ordering options. The classic design provides an accessible, durable and reliable self-service shipping solution. Together, Meridian and Innovapost created a drive-thru solution that allows customers to remain in their vehicle while picking up packages. Users simply scan the barcode on their smartphone or paper pickup notice, then drive ahead to receive the item at the pickup window.

The Result

Meridian and Innovapost installed the self-service solution in Richmond Hill and Edmonton as part of Canada Post's innovative store initiative. The drive-thru allows customers to do business quickly and easily, leading to a better customer experience.

Innovapost

Innovapost partnered with Meridian to implement an outdoor drive-thru solution in order to meet the increasing demand of customers and improve services used by millions of Canadians each year.



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